

## ASSURANCE

### Combined assurance

This table summarises key business processes/measures and their associated assurance provider:

Business process	Output from assurance	Status	Provider
<b>Financial</b> Financial reporting	Zero audit findings.	Audited.	Deloitte & Touche
<b>Environmental</b> Direct consumption by primary energy source.	Verified consumption.	Assured.	Deloitte & Touche
Indirect consumption by primary source.	Verified consumption.	Assured.	Deloitte & Touche
Total direct and indirect greenhouse gas emissions.	Confirmed GHG emissions.	Assured.	Deloitte & Touche
Significant fines, sanctions for non-compliance with environmental laws and regulations.	Statement.	Assured.	Deloitte & Touche
Environmental management systems.	ISO 14001 – 10 operations.	Certified.	Dekra
<b>People</b> Workforce analysis.	Verified.	Assured	Deloitte & Touche
HIV/Aids.	National standards.	All SA cement and lime operations certified.	SANS 16000:2007
Lung function testing.	All operations' clinics now comply.	Compliant.	SANS 451:2008
Workplace safety systems.	OHSAS 18001:2007 – 9 operations.	All relevant operations certified.	SABS
Lost-time injury frequency rate (LTIFR).	Verified LTIFR statistics.	All operations audited.	Deloitte & Touche
Integrated safety, health and environment standards.	All aggregates operations.	Compliant.	ASPASA-ISHE, About Face.
Rail safety.	Rail regulator safety permit issued to PPC.	Compliant.	National Railway Safety Regulator.
<b>Quality</b> Quality assurance.	ISO 9001 – 12 operations.	Certified.	SABS/Dekra
Cement strength test	National audit of SANS 50196-1.	Zero-findings audit for PPC Group Laboratory Services.	Cement and Concrete Institute (C&CI).
<b>Risk</b> Business continuity	Standardise business continuity management across group (BS 25999).	Under way.	Ernst & Young
Information security	ISO 27000:2005	Reviewing processes and controls.	Ernst & Young
Risk management		External surveys.	Willis
Black economic empowerment	Improved level of BBBEE contribution.	Level 3.	Empowerlogic