

Key relationships

Our investors



We actively and regularly engage with our investors and analysts, primarily relating to our financial performance, sustainability, governance, risk management and strategy. The feedback we receive informs our management and reporting practices.

Our relationship with debt investors and banks as key providers of capital to the Group, together with credit rating agencies, ensures we have access to funding for investment opportunities through the business cycle. We have solid investment grade credit ratings.

We are proud of our industry-leading performance, and we appreciate the trust our shareholders place in us to deliver value accretive growth in a sustainable way.



Strategic performance
Page 28-35

Financial performance
Page 64-67

How we engage

- Annual General Meetings
- Events including results presentations, trading update calls, site visits and capital markets days
- Roadshows
- Telephone calls and meetings
- Integrated report and financial statements
- Questionnaires and ad hoc questions and requests
- Independent disclosure platforms for investors such as CDP
- Investor perception studies

Key topics discussed

- Strategy
- Governance
- Capital allocation

Our communities

We are a global company with diverse operations located across multiple jurisdictions. We play a key socio-economic role in the communities where we operate, creating employment and business opportunities in addition to paying local and regional taxes. In 2018, we paid €248 million in direct taxes.

Ongoing and transparent dialogue with local communities enables us to collaboratively address challenges, understand and manage risks, generate opportunities and improve performance. In 2018, we invested €7.9 million globally in the communities where we operate, supporting health, education, local enterprise and infrastructure.

How we engage

- Socio-economic Assessment Toolbox (SEAT) process
- Community Engagement Plans (CEPs)
- Open days and visits to our sites
- Partnering with communities and other stakeholders on development initiatives

Key topics discussed

- Employment and enterprise support
- Community health
- Local infrastructure investment



Sustainability performance
Page 48-63



Online Sustainable development report
www.mondigroup.com/sd18

Our suppliers and contractors



In 2018 we procured €5.6 billion worth of goods and services from our suppliers. We follow a practical, risk-based approach when engaging with our 1,500 key suppliers and smaller, regional suppliers. We operate a central procurement function in a number of key spend categories and manage the remainder regionally or locally. We engage with our suppliers to develop solutions to the social and environmental challenges we all face across the value chain. We encourage supply chain transparency and promote fair working conditions together with our suppliers by developing a responsible, inclusive and sustainable supply chain.

We work closely with our contractors to mitigate risks, improve practices and ensure they follow Mondi protocols and practices in areas such as safety, transparency and business ethics.



Sustainability performance
Page 48-63



Online Sustainable development report
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How we engage

- Regular compliance assessments of key suppliers
- Supplier collaborations and partnerships
- Discussions on credible certification systems to secure long-term sustainable wood fibre suppliers
- Ongoing focus on working together to improve safety performance

Key topics discussed

- Local procurement and resource support
- Safety
- Sustainability along the supply chain

Partners, associations, governments and regulators



We believe in global partnerships and initiatives where together we can bring about meaningful change. Shared resources and best practice merged together provide an opportunity for multi-stakeholder collaborations to find sustainable solutions along the entire value chain.

We engage with national and local governments and regulators to share our intentions, understand their concerns and priorities, and find mutually beneficial solutions on important topics such as climate change, regulatory compliance and support for research programmes.



Sustainability performance
Page 48-63



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Among others, we engage with:

- WWF
- Ellen MacArthur Foundation's New Plastics Economy Initiative
- The Cambridge Institute for Sustainability Leadership (CISL)
- The United Nations Global Compact (UNGC)
- World Business Council for Sustainable Development (WBCSD)'s Forest Solutions Group
- Confederation of European Paper Industries (CEPI)
- Circular Economy for Flexible Packaging (CEFLEX) project

Key topics discussed

- Climate change and circular economy
- Regulatory compliance
- Support for research programmes