



GOAL

Create superior long-term shareholder value

Our Strategic Approach

- Devise and execute strategies that prioritize future earnings growth and reduce volatility across all business segments
- Strategically use capital to build competitive advantages, especially in potash
- Develop and implement governance practices that minimize risk, maximize management performance and ensure we operate with integrity and transparency

Targets

- 22 Total shareholder return
- 22 Cash flow return
- 23 Governance practices ranking

GOAL

Be the supplier of choice to the markets we serve

Our Strategic Approach

- Build our potash operational capability to meet expected growth in global demand
- Invest in our transportation and distribution system to efficiently meet our customers' needs
- Establish standards for customer service and product quality that set us apart from our competitors

Targets

- 24 Product quality and service measurements
- 25 Number of quality-related customer complaints

GOAL

Build strong relationship and improgrammed socioecond well-being communiti

Our Strategic Appl

- Contribute to economic direct and indirect jo attracting investment share of taxes
- Target community invand projects that bring regions where we op through corporate as matching of employee and employee volunt.
- Participate in outread information and best use, environmental m

Targets

- 26 Community investm
- 26 Local purchasing
- 27 Community leader s
- 27 Employee matching donation participat

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gift and

surveys

GOAL

Attract and retain talented, motivated and productive employees who are committed to our long-term goals

Our Strategic Approach

- Offer competitive compensation and provide opportunities for employee development and advancement
- Promote from within when qualified candidates are available for open positions
- Provide equal opportunity in hiring, promotions, wages, benefits, and terms and conditions of employment
- Communicate our goals and expectations clearly, particularly in matters regarding ethics and workplace behavior

Targets

- 28 Employee engagement scores
- 28 Senior staff internal promotion metrics
- 29 External staff-level employment acceptance rate

GOAL

Achieve no harm to people and no damage to the environment

Our Strategic Approach

- Use peer-to-peer behavior-based process to improve safety and environmental performance
- Meet or exceed all federal, state, provincial and local safety and environmental requirements
- Use our Best Practices program to pilot and refine innovative processes that improve safety and efficiency and minimize water, waste and emissions
- Actively preserve habitat and promote natural biodiversity in areas where we operate

Targets

- 30 Site severity injury rates and life-altering injuries
- 30 Greenhouse gas emissions
- 31 Reportable environmental incidents
- 31 Water usage per product tonne