



Eskom's board-approved priorities for 2012/13 through to 2016/17 are set out in the diagram below:

**Five-year planning priorities**



## Future priorities continued

Eskom will focus on five areas in 2012/13 that require step changes to shift performance and grow sustainably. These focus areas are:

- **Safety** – no operating condition or urgency of service justifies exposing anyone to safety risks. Eskom must exhibit a safety culture driven by leadership and individual behaviour.
- **Keep the lights on** – Eskom is working to ensure security of supply and demand-side savings by improving coal quality, giving IPPs access to the transmission grid and reducing power demand through programmes such as the Energy Conservation Scheme and the residential mass rollout programme.
- **Ensure financial sustainability** – the MYPD 3 application will be a high priority.
- **Deliver on the capacity expansion programme** – Eskom aims to deliver

high-quality capacity expansion projects on time and within budget, while providing all South Africans with access to electricity.

- **Improve operations** – the focus will be on implementing and embedding the Back2Basics programme (processes, systems and tools) and various division-specific programmes to achieve operational excellence.

Eskom's performance for the past five years and the key performance indicator targets per strategic objectives are on page 144.



*New high-voltage lines are erected from the Ingula pumped storage scheme near Ladysmith*